



Quarterly Inspection – Scope of Work

Generator Inspection:

Generator Exterior Inspection
Look for Damage, Rust, and Deficiencies
Clean and Wipe Exterior of Cabinet

Generator Interior Inspection
Look for Damage, Rust, and Deficiencies
Clean and Wipe Interior of Enclosure

Engine Lube System Inspection:

Oil Level Condition
Check Condition of Hoses

Check for Leaks
Engine Lube System Recommendations

Engine Coolant System Inspection:

Coolant Level Check
Coolant Boiling Point in *F
Overall Condition of Coolant System
Block Heater Operation

Coolant Freeze Point in *F
Condition of Radiator
Radiator Cap Condition
Coolant System Recommendations

Diesel Engine Fuel System Inspection:

Inspection of Diesel Engine Fuel System
and Components

Look for Damage, Rust, and Deficiencies
Inspect Flexible Hoses and Fuel Lines

Engine Air System Inspection:

Inspection of Engine Air System
Inspection of Air Element

Inspect Turbo Boot Intake System

Engine Electrical System Inspection:

Condition of Batteries
Starter Volt Drop in VDC
Clean and Service Battery
Posts/Terminals
Identify Condition of Engine Alternator

Battery Static Charge in VDC
Battery Age
Check Electrolyte Level (if applicable)
Engine Electrical System Recommendations

Engine Exhaust System Inspection:

Inspection of Engine Exhaust System
Inspection of Clamps and Connections

Inspect for Damage, Rust, Corrosion, Leaks, Wet Stacking

Engine Protection System Inspection:

ECM Controller – Test
Low Oil Pressure – Test
Over crank – Test
Emergency Stop – Test
Test Generator without Load – Test
Inspect Condition of Instruments

Overspeed – Test
High Engine Temperature – Test
Overspeed – Test
Emergency Shutdown Mechanism – Test
Test Generator without Load – Recommendations

AC Voltage Meter Readings:

A-B, A-C, A-N, B-C, B-N, C-N

Annual Full Service – Scope of Work (Includes all Quarterly Inspections/Tests)

Drain and Replace Oil
Remove and Replace Oil Filters
Remove and Replace Fuel Filters



Optional Services – Load Bank Testing and Fluid Sampling – Scope of Work

Load Bank Testing:

Breaker Panel will be Removed.
Output Breaker Load Leads will be Removed, Secured, and Isolated.
Load Bank Cable will be Landed on the Output Breaker Load Lugs and Torqued to Specifications.
Generator Controller will be Placed in “Run” and Monitored for Leaks or Issues.
Load Test will Start while Taking Unit Readings Every Fifteen (15) Minutes.
Generator Controller Placed will be Placed in “Off”.
Test Equipment will be Removed and Secured for Transportation.
Output Breaker Load Cables will be Installed on the Lugs and Torqued to Specifications.
Breaker Panel will be Installed and Secured.
Generator Area will be Cleaned and Cleared for Operation.
Generator Controller will be Placed in “Auto”.

Fluid Sample with Analysis:

Generator Controller will be Placed in “Off”.
Sample Pump will be Inspected and Cleaned if Necessary.
A New Section of Sampling Tubing will be Used for Every Sample.

- Oil Sample will be Taken from the Crankcase via the Dipstick Tube.
- Coolant Sample will be Taken from the Top Tank of the Radiator.
- Fuel Sample will be Taken Near the Pickup Tube in the Fuel Tank.

Sample Analysis Form will be Completed for the Laboratory.
Generator Area will be Cleaned and Cleared for Operation.
Generator Controller will be Placed in “Auto”.
Fluid Sample will be Sent to Laboratory for Analysis.
Results will be Provided to Customer via Email or Through Customer Portal.

Service Charges – Notice

- No Services or Materials are Contained in this Contract unless Specifically Referred herein.
- Replacement Parts will be Billed at Prices Prevailing at Time of Use.
- It is Agreed the Loftin Equipment Company, Inc., will Supply Labor and Test Equipment to Preform the Above Indicated Planned Maintenance, per the Contracted Pricing Schedule.
- Routine Planned Maintenance will be Scheduled Based on the Most Efficient Routing Possible for our Technicians, Customers will Receive Notice from the Service Department Informing them of the Date and Time the PM will be Performed. If that Date and Time does Not Work for the Customer, please call Service Department a Minimum of 24 Hours in Advance to Reschedule.
- Failure to Cancel or Reschedule prior to 24 Hours of Advanced Notice, Customer will incur Cancellation Fees Equal to Travel Time and Expense.



Payment Terms: Net 30 Days, Upon Credit Approval

Invoices not paid when due will have a finance charge of 1.5% per month assessed. The Venue for any Legal/Collection action shall be in the County where the equipment is located. If any Litigation/Collection action becomes necessary, the Prevailing Party shall be awarded the Attorney/Collection fees and Attorney/Collection expenses. The Prevailing Party shall be awarded all Interest Charges (1.5% per month) accrued on past due balances(s).

Taxes and Environmental Fees: Prices do not include applicable federal, state, local, use, property, or excise taxes and/or environmental fees. If any such taxes/fees are imposed, the Service Agent will bill them to the customer as a separate item. In lieu of such taxes/fees, the customer shall provide with each order a tax exemption certificate, which shall be acceptable to the proper taxing authorities.

Escalation: As of the date of this Agreement, certain markets providing essential materials for the Work are experiencing or are expected to experience significant, industry-wide, economic volatility and uncertainty during the performance of this Agreement that may impact price, availability, and/or delivery time frames of such material ("Impacted Material"). In order to fairly allocate and accommodate the risk of such market fluctuations, Owner and Loftin agree that the method for calculating adjustments to the prices of Impacted Material items used in establishing the original Contract Price and listed in the attached Schedule A ("Baseline Price") shall be as follows:

If during the course of the Work, an Impacted Material item experiences a price increase or decrease from its original Baseline Price as set forth in Schedule A, Loftin shall notify the Owner in writing within thirty (30) days for the date Loftin is made aware of such increase/decrease and shall include appropriate documentation substantiating the change from the Baseline Price. The Contract Price shall then be equitably adjusted to account for such change in price, but only for the quantity of Impacted Material delivered on or after the date on which written notice of the change is given by Loftin. Such adjustment shall be limited to Loftin's direct costs of the increase/decrease, shall not include any additional mark-up for overhead and profit, and shall establish the new Baseline Price to be used for any further equitable price adjustments resulting from subsequent market fluctuations. No adjustment shall be made for any quantities of Impacted Materials scheduled for delivery under the terms of the Agreement prior to the date on which written notice of the change is given by Loftin, unless the failure to deliver such quantities before that date is beyond the control of and without the fault of Loftin.

If Loftin is delayed at any time in the commencement or progress of the Work due to a delay in the delivery of, or unavailability of, an Impacted Material, beyond the control of and without the fault of Loftin, Loftin shall be entitled to an equitable extension of the Contract Time and an equitable adjustment of the Contract Price directly attributable to such delay. The Owner and Loftin shall undertake reasonable steps to mitigate the effect of such delays. Notwithstanding any other provision to the contrary, Loftin shall not be liable to the Owner for any expenses, losses or damages arising from a delay in the delivery of an Impacted Material item not the fault of Loftin.

Emergency Service: Emergency Service between scheduled services dates will provided at rates in effect at time of service for labor, parts, and travel. Travel rates will be only for travel to locations accessible by public roads. Lodging and other miscellaneous expenses shall be billed at cost.

Customer Responsibility: The customer or customer's authorized agent shall maintain a regular record of service for review. Record of customer-performed service shall be kept and made available to servicing agent at time of scheduled maintenance call.

Servicing Agent Responsibility: Insofar as practical, the servicing agent shall maintain a complete service history. It is agreed that this agreement covers only those items outlines and that it does not include any expense to repair damage caused by abuse, accident, theft, acts of a third person, forces of nature, alteration of equipment, or improper operation.

The Servicing Agent agrees to maintain a representative stock of replacement parts and a competent factory trained service organization. The Servicing Agent shall not be responsible for failure to render the service due to causes beyond its control, including strikes, labor disputes, acts of God, etc., or any incidental or consequential damages.

After each inspection, the customer will be furnished a written report detailing conditions found and advising further service, if necessary, to assure operational dependability of the equipment under this contract.



Prices are based on all services being completed between 8:00am and 5:00pm Monday - Friday. Except as otherwise noted, and assumes access for our service vehicle within 50 feet of generator on same level.

Services to be performed are as described within this agreement. This agreement is not subject to alteration except as mutually agreed in writing.

The customer may elect one of the following term options:

Option 1 -Annual (1-Year) Term. The base term of this agreement is one (1) year, unless otherwise specified. The quoted price is based on the initial 12-month term of the agreement. The agreement will auto-renew on its anniversary date unless otherwise agreed. When the agreement renews for subsequent years, each renewal year will be subject to an annual escalation of the greater of three percent (3%) or the change in Consumer Price Index (CPI). The CPI adjustment will be determined based on the current published CPI within the month that aligns with the anniversary date of the agreement.

Option 2 – Five (5) Year Term. The base term of this agreement is five (5) years, unless otherwise specified. For customers who sign a 5-year agreement, the annual escalation is built into the quoted 5-year pricing. As a result, the price for each year of the 5-year term is fixed at the outset and no separate year-over-year escalation will be applied during the term. Customers who accept the 5-year agreement will additionally receive the following at no cost (only applicable to Rehlko/Kohler Equipment started within the last 12 months).

- **Comprehensive Warranty.** A no-cost, 5-year comprehensive warranty is included with the agreement. If the customer terminates the contract prior to the end of the 5-year term or does not pay for the scheduled planned maintenance events, the included warranty will be rescinded and the customer will revert to their original manufacturer's warranty, which may already be expired.
- **Power Plus Remote Monitoring.** The Power Plus monitoring device will be provided and installed at no cost, along with the first twelve (12) months of monitoring included. Additional years of monitoring will require a monitoring fee of \$300.00 per year. If the customer cancels the 5-year contract prior to the end of the 5-year term, the customer will be responsible for the cost of the monitoring equipment (\$1,375.00) as well as the labor utilized during the installation of the equipment (\$195.00/hour × 2 hours = \$390.00).

This agreement may be terminated at any time by either party upon 30 days written notice, or other notice as required by law addressed to last known address of the other party. No Claim for damages as a result of such termination shall arise against either party. The servicing agent may withdraw this proposal if not accepted within 30 days from the date of presentation.

Air filters are installed on an "as needed" basis with additional cost to customer. The execution of the contract is contingent upon the establishment of a credit line or terms account with Loftin Equipment Company. Once the account is established, payment for services provided may be made via credit card, check, or ACH in accordance with the net terms specified in your contract. Alternatively, if you are unable to establish a credit line or terms account with Loftin Equipment Company, a credit card must be kept on file.

Acceptance of the quote constitutes acceptance of the terms and conditions at the Loftin Website:

<https://loftinequip.com/loftin-policies/>